

## Time- and Cost-Efficient Dispute Resolution Options for SiTF Members

### SiTF-WIPO Collaboration

The number of intellectual property (IP) and technology – including information and communication technology (ICT) – disputes has increased with the growth of international commerce.

Although IP and ICT disputes can be brought before national courts, litigation is not always well equipped to take account of the particularities of this type of disputes because the issues are often complex and require specialized expertise. Alternative dispute resolution procedures (ADR) can be particularly advantageous to resolve IP and ICT disputes out of court, especially contractual disputes involving parties from different jurisdictions.

SiTF and the World Intellectual Property Organization Arbitration and Mediation Center (WIPO Center) have established a collaboration to raise awareness of ADR options to court litigation available to ICT vendors, their partners and customers. [SiTF members enjoy a 50% discount on standard rates](#) when using the WIPO Center dispute resolution services.

### WIPO Arbitration and Mediation Center

With offices at Maxwell Chambers in Singapore and in Geneva, Switzerland, the WIPO Center is a neutral, international and non-profit dispute resolution provider that offers ADR options, in particular mediation and arbitration, to enable private parties to efficiently settle their domestic or cross-border IP and ICT disputes.

Over one-third of the mediation and arbitration cases administered by the WIPO Center are in the area of [ICT](#). Examples of dispute areas include software development agreements, software licenses, outsourcing agreements, patent licenses regarding ICT and telecommunications related agreements. The wide range of potential users internationally includes software developers, ICT companies, ICT users, service providers, hardware manufacturers, programmers and outsourcers and telecommunication providers.

WIPO ADR procedures are organized to stimulate positive opportunities for party settlement. Almost 70% of the mediation procedures administered by the WIPO Center have been settled. Even in arbitration, 40% of WIPO cases settle before any formal decision is issued.

### WIPO Rules and Neutrals

[WIPO Mediation](#), [Arbitration](#), [Expedited Arbitration](#) and [Expert Determination](#) Rules are generally suitable for all commercial disputes, and additionally feature provisions to address specific needs in IP and ICT disputes, namely provisions on confidentiality and technical evidence. Parties can draw upon a database of over 1,500 independent [WIPO arbitrators, mediators and experts](#) from about a hundred jurisdictions, including Singapore. WIPO's database covers expertise in a wide range of IP and ICT areas.

### WIPO Model Clauses

Referral to WIPO dispute resolution procedures is consensual. To facilitate such party agreement, the WIPO Center provides [recommended contract clauses \(for the submission of future disputes under a particular contract\) and submission agreements \(for existing disputes\)](#).

WIPO experience shows that the most frequently used WIPO ADR model clause is “Mediation Followed, in the Absence of a Settlement, by (Expedited) Arbitration”. Parties can include the following in their contracts:

*"Any dispute, controversy or claim arising under, out of or relating to this contract and any subsequent amendments of this contract, including, without limitation, its formation, validity, binding effect, interpretation, performance, breach or termination, as well as non-contractual claims, shall be submitted to mediation in accordance with the WIPO Mediation Rules. The place of mediation shall be [specify place]. The language to be used in the mediation shall be [specify language].*

*If, and to the extent that, any such dispute, controversy or claim has not been settled pursuant to the mediation within [60][90] days of the commencement of the mediation, it shall, upon the filing of a Request for Arbitration by either party, be referred to and finally determined by arbitration in accordance with the WIPO [Expedited] Arbitration Rules. Alternatively, if, before the expiration of*

*the said period of [60][90] days, either party fails to participate or to continue to participate in the mediation, the dispute, controversy or claim shall, upon the filing of a Request for Arbitration by the other party, be referred to and finally determined by arbitration in accordance with the WIPO [Expedited] Arbitration Rules. [The arbitral tribunal shall consist of [a sole arbitrator][three arbitrators].]\* The place of arbitration shall be [specify place]. The language to be used in the arbitral proceedings shall be [specify language]. The dispute, controversy or claim referred to arbitration shall be decided in accordance with the law of [specify jurisdiction]." (\* The WIPO Expedited Arbitration Rules provide that the arbitral tribunal shall consist of a sole arbitrator.)*

### **Reduced Fees for SiTF Members**

The costs of ADR procedures depend on different factors, including the amount in dispute and the complexity of the case. In all cases, however, the WIPO Center believes that ADR should be cost-effective. In consultation with parties and neutrals, the WIPO Center ensures that fees charged in WIPO ADR procedures are appropriate to the circumstances of the dispute.

For reduced WIPO Mediation, (Expedited) Arbitration and Expert Determination rates for SiTF members, please click [here](#).

### **More Information**

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